

"The Help Desk support person was courteous and knowledgeable about the incident. They provided me with the feeling that I would soon have a resolution to the incident."

Valley City

"They are always very prompt in addressing any issues I have. I am also pleased that these heat tickets are sent to them in a timely manner. Thank you!"

Bank of North Dakota
Bismarck

"These people have got to be the finest PR people there are; they are always cheerful and helpful--without exception. They never have a bad day (at least they surely don't let it show)! And I should know--I mess up regularly and have to have them unlock me!"

Youth Correctional Center
Mandan

"I want to thank everyone there for all the help. I have nothing but kind things say about everyone there, Thanks"

Divide County Auditor
Crosby

"Every time I approach with some printer-related problem, it gets fixed so fast I haven't even thought about checking up on the issue yet. Couldn't be more pleased. And so easy to work with. Thank you again!"

Department of Human Services
Bismarck

"I'm very pleased with the ITD Help Desk service I received. My LOTUS notes problem was quickly resolved, and I received a phone call explaining what had occurred."

North Central Human Service Center
Bottineau